Reminders

- Respond to the project plan teamwork assessment on Moodle.
 - You won't get your project plan grades until everyone on your team responds.
- Tests
 - Grades will be posted this weekend.
 - Solutions will be on Moodle this weekend.
 - I'll hand the tests back Nov 20.

Any comments? Length? Difficulty?

More reminders

- · Next week, I am traveling
 - Next Tuesday, Nov 13: no lecture
 Use time to work on project
 - Next Thursday, Nov 15: guest lecture
- For the homework (due 11/15), Wenzhe is available during office hours: Monday 2PM— 3PM in CS 316
- I am available via email

Project status report

- Due Nov 17 on Moodle
- 1 per team
- Submit a 1-2 paragraph summary of your team's progress.
- Tell me what's done and if you are stuck on anything
- The goal is for me to help out, not to grade you

Today's plan

- Teamwork
- Debugging (especially in teams)

Working in Teams



- · Why is teamwork hard?
- · Not getting into each other's way
- Positive teamwork

Team pros and cons

- Benefits
 - Attack bigger problems in a short period of time
 - Utilize the collective experience of everyone
- Risks
 - Communication and coordination issues
 - Groupthink: diffusion of responsibility; going along
 - Working by inertia; not planning ahead
 - Conflict or mistrust between team members

Communication: powerful but costly!

- Communication requirements increase with increasing numbers of people
- Everybody to everybody: quadratic cost
- Every attempt to communicate is a chance to miscommunicate
- But *not* communicating will *guarantee* miscommunication

What about conflicts?

What can cause conflicts?

Two people want to work on the same file
 Google docs lets you do that

But...

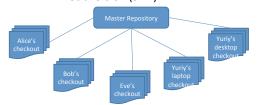
- · What about same line?
- What about timing?
- What about design decisions?

Version control

Version control aims to allow multiple people to work in parallel.

Centralized version control

- (old model)
- Examples: Concurrent Versions System (CVS) Subversion (SVN)

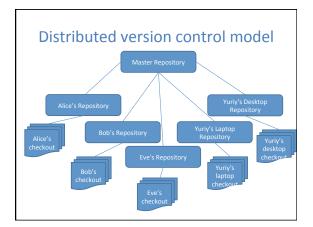


Problems with centralized VC

- What if I don't have a network connection?
- What if I am implementing a big change?
- What if I want to explore project history later?

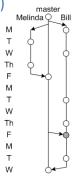
Distributed version control

- (new model)
- Examples: Mercurial (Hg), Git, Bazaar, Darcs, ...
- Local operations are fast (and possible)
- · History is more accurate
- Merging algorithms are far better



History view (log)

- Bill and Melinda work at the same time
- At the end, all repositories have the same, rich history



What VC does the cloud provide?

- code.google.com has SVN and Hg
- <u>bitbucket.org</u> has Hg
- github.com has git
- sourceforge.net has SVN, CVS, git, Hg, Bazaar
- You can run whatever you want of UW servers

Team structures

- · Tricky balance among
 - progress on the project/product
 - expertise and knowledge
 - communication needs

"A team is a set of people with complementary skills who are committed to a common purpose, performance goals, and approach for which they hold themselves mutually accountable."

- Katzenbach and Smith

Common SW team responsibilities

- · Project management
- Functional management
- Developers: programmers, testers, integrators
- Lead developer/architect ("tech lead")
- These could be all different team members, or some members could span multiple roles.
- Key: Identify and stress roles and responsibilities

Issues affecting team success

- · Presence of a shared mission and goals
- · Motivation and commitment of team members
- Experience level
- and presence of experienced members
- - and the need for bounded yet sufficient communication
- · Team organization
 - and results-driven structure
- Reward structure within the team
 - incentives, enjoyment, empowerment (ownership, autonomy)

Team structure models

- Dominion model
 - Pros
 - clear chain of responsibility
 - people are used to it
 - Cons:
 - single point of failure at the commander
 - less or no sense of ownership by everyone
- Communion model

 - a community of leaders, each in his/her own domaininherent sense of ownership

 - - · people aren't used to it (and this scares them)



Team leadership

- · Who makes the important product-wide decisions in your team?
 - One person?
 - All, by unanimous consent?
 - Other options?...
 - Is this an unspoken or an explicit agreement among team members?

Surgical/Chief Programmer Team [Baker, Mills, Brooks] Chief: all key decisions Copilot: chief's assistant rogram clerk: keeps all project records ster: develops and runs unit and system tests

Microsoft's team structure [microsoft.com]

- Program Manager. Leads the technical side of a product development team, managing and defining the functional specifications and defining how the product will work.
- Software Design Engineer. Codes and designs new software, often collaborating as a member of a software development team to create and build products.
- **Software Test Engineer.** Tests and critiques software to assure quality and identify potential improvement opportunities and projects.

Toshiba Software Factory [Y. Matsumoto]

- Late 1970's structure for 2,300 software developers producing real-time industrial application software systems (such as traffic control, factory automation, etc.)
- Unit Workload Order Sheets (UWOS) precisely define a software component to be built
- Assigned by project management to developers based on scope/size/skills needed
- · Completed UWOS fed back into management system
- · Highly measured to allow for process improvement

Common factors in good teams

- Clear roles and responsibilities
 - Each person knows and is accountable for their work
- · Monitor individual performance
 - Who is doing what, are we getting the work done?
- Effective communication system
 - Available, credible, tracking of issues, decisions
 - Problems aren't allowed to fester ("boiled frogs")
- Fact based decisions
 - Focus on the facts, not the politics, personalities, ...

Motivation

- What motivates you?
 - Achievement
 - Recognition
 - Advancement
 - Salary
 - Possibility for growth
 - Interpersonal relationships
 - Subordinate
 - Superior
 - Peer
 - Status
 - Technical supervision opportunities

- Company policies
- Work itself
- Work conditions
- Personal life
- Job security
- Responsibility
- Competition
- Time pressure
- Tangible goals
- Social responsibility
- Other?

De-motivators

- · What takes away your motivation?
 - Micro-management or no management
 - Lack of ownership

 - Lack of effective reward structure
 Including lack of simple appreciation for job well done
 - Excessive pressure and resulting "burnout"
 - Allowing "broken windows" to persist
 - Lack of focus in the overall direction

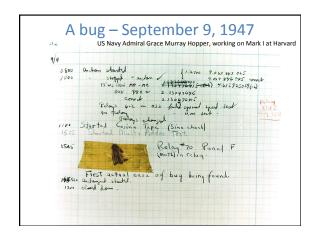
 - Productivity barriers
 Asking too much; not allowing sufficient learning time; using the wrong tools
 - Too little challenge
 - Work not aligned with personal interests and goals
 - Poor communication inside the team

Today's plan

- Teamwork
- → Debugging (especially in teams)

Ways to get your code right

- Validation
 - Purpose is to uncover problems and increase confidence
 - Combination of reasoning and test
- Debugging
 - Finding out why a program is not functioning as intended
- Defensive programming
 - Programming with validation and debugging in mind
- Testing ≠ debugging
 - test: reveals existence of problem
 - debug: pinpoint location + cause of problem



A Bug's Life



- Defect mistake committed by a human
- Error incorrect computation
- Failure visible error: program violates its specification
- · Debugging starts when a failure is observed
 - Unit testing
 - Integration testing
 - In the field

Defense in depth

- 1. Make errors impossible
- Java makes memory overwrite bugs impossible
- 2. Don't introduce defects
- Correctness: get things right the first time
- 3. Make errors immediately visible
 - Local visibility of errors: best to fail immediately
 - Example: checkRep() routine to check representation invariants
- 4. Last resort is debugging
 - Needed when effect of bug is distant from cause
 - Design experiments to gain information about bug
 - Fairly easy in a program with good modularity, representation hiding, specs, unit tests etc.
 - Much harder and more painstaking with a poor design, e.g., with rampant rep exposure

First defense: Impossible by design

- In the language
 - Java makes memory overwrite bugs impossible
- In the protocols/libraries/modules
 - TCP/IP will guarantee that data is not reordered.
 - BigInteger will guarantee that there will be no overflow
- In self-imposed conventions
 - Hierarchical locking makes deadlock bugs impossible
 - Banning the use of recursion will make infinite recursion/insufficient stack bugs go away
 - Immutable data structures will guarantee behavioral equality
 - Caution: You must maintain the discipline

Second defense: correctness

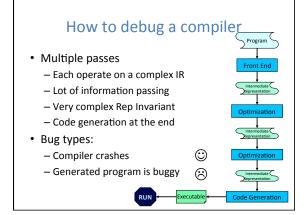
- Get things right the first time
 - Don't code before you think! Think before you code.
 - If you're making lots of easy-to-find bugs, you're also making hard-to-find bugs – don't use compiler as crutch
- Especially true, when debugging is going to be hard
 - Concurrency
 - Difficult test and instrument environments
 - Program must meet timing deadlines
- Simplicity is key
 - Modularity
 - Divide program into chunks that are easy to understand
 - Use abstract data types with well-defined interfaces
 - Use defensive programming; avoid rep exposure
 - Specification
 - Write specs for all modules, so that an explicit, well-defined contract exists between each module and its clients

Third defense: immediate visibility

- If we can't prevent bugs, we can try to localize them to a small part of the program
 - Assertions: catch bugs early, before failure has a chance to contaminate (and be obscured by) further computation
 - Unit testing: when you test a module in isolation, you can be confident that any bug you find is in that unit (unless it's in the test driver)
 - Regression testing: run tests as often as possible when changing code. If there is a failure, chances are there's a mistake in the code you just changed
- When localized to a single method or small module, bugs can be found simply by studying the program text

Benefits of immediate visibility

- Key difficulty of debugging is to find the code fragment responsible for an observed problem
 - A method may return an erroneous result, but be itself error free, if there is prior corruption of representation
- The earlier a problem is observed, the easier it is to fix
 - For example, frequently checking the rep invariant helps the above problem
- · General approach: fail-fast
 - Check invariants, don't just assume them
 - Don't try to recover from bugs this just obscures them



Don't hide bugs

```
// k is guaranteed to be present in a
int i = 0;
while (true) {
   if (a[i]==k) break;
   i++;
}
```

- This code fragment searches an array ${f \alpha}$ for a value ${f k}$.
 - Value is guaranteed to be in the array.
 - If that guarantee is broken (by a bug), the code throws an exception and dies.
- · Temptation: make code more "robust" by not failing

Don't hide bugs

```
// k is guaranteed to be present in a
int i = 0;
while (ica.length) {
  if (a[i]==k) break;
  i+;
}
```

- · Now at least the loop will always terminate
 - But no longer guaranteed that a[i]==k
 - If rest of code relies on this, then problems arise later
 - All we've done is obscure the link between the bug's origin and the eventual erroneous behavior it causes.

Don't hide bugs

```
// k is guaranteed to be present in a
int i = 0;
while (i<a.length) {
   if (a[i]==k) break;
   i++;
}
assert (i<a.length) : "key not found";</pre>
```

Assertions let us document and check invariants

Abort program as soon as problem is detected

Inserting Checks

- Insert checks galore with an intelligent checking strategy
 - Precondition checks
 - Consistency checks
 - Bug-specific checks
- Goal: stop the program as close to bug as possible

Use debugger to see where you are, explore program a bit

Checking For Preconditions

```
// k is guaranteed to be present in a
int i = 0;
while (i<a.length) {
    if (a[i]==k) break;
        i++;
    }
    assert (i<a.length): "key not found";</pre>
```

Precondition violated? Get an assertion!

Downside of Assertions

```
static int sum(Integer a[], List<Integer> index) {
    int s = 0;
    for (e:index) {
        assert(e < a.length, "Precondition violated");
        s = s + a[e];
    }
    return s;
}
Assertion not checked until we use the data
Fault occurs when bad index inserted into list
May be a long distance between fault activation and error detection</pre>
```

checkRep: Data Structure Consistency Checks

```
static void checkRep(Integer a[], List<Integer> index) {
    for (e:index) {
        assert(e < a.length, "Inconsistent Data Structure");
    }
}</pre>
```

- Perform check after all updates to minimize distance between bug occurrence and bug detection
- Can also write a single procedure to check ALL data structures, then scatter calls to this procedure throughout code

Bug-Specific Checks

```
static void check(Integer a[], List<Integer> index) {
    for (e:index) {
        assert(e != 1234, "Inconsistent Data Structure");
    }
}
```

Bug shows up as 1234 in list Check for that specific condition

Checks In Production Code

- Should you include assertions and checks in production code?
 - Yes: stop program if check fails don't want to take chance program will do something wrong
 - No: may need program to keep going, maybe bug does not have such bad consequences
 - Correct answer depends on context!
- Ariane 5 program halted because of overflow in unused value, exception thrown but not handled until top level, rocket crashes...

Teamwork & debugging summary

- Work on the part of the project that excites you
- Make sure all necessary jobs are covered
- · Do your best to
 - prevent errors in design
 - think hard before you write code
 - code to make bugs visible fast