







## Proactive Detection of Collaboration Conflicts

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Have you ever made a mistake  
while programming  
and only realized it later?

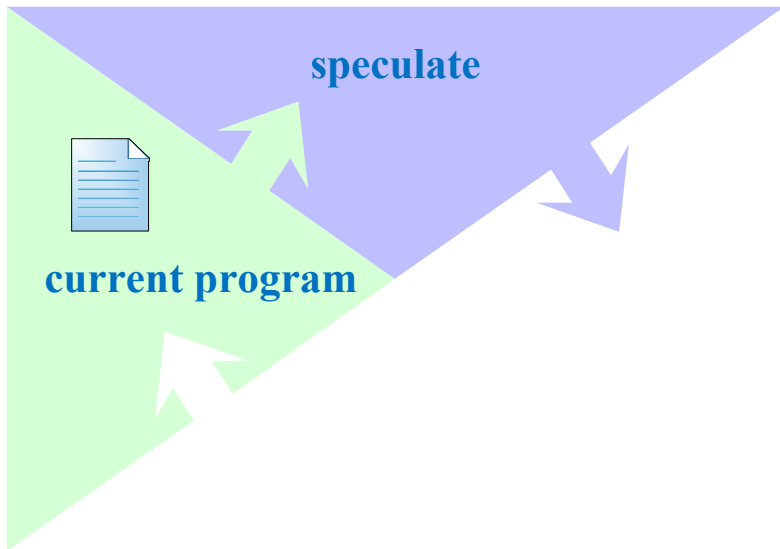
- design decision
- refactoring
- repeated someone else's work

## Speculative analysis: Predict the future and analyze it

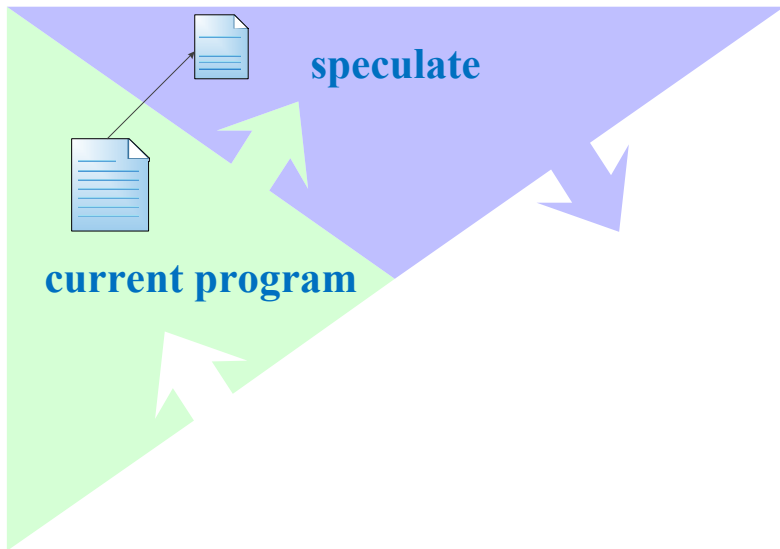


**current program**

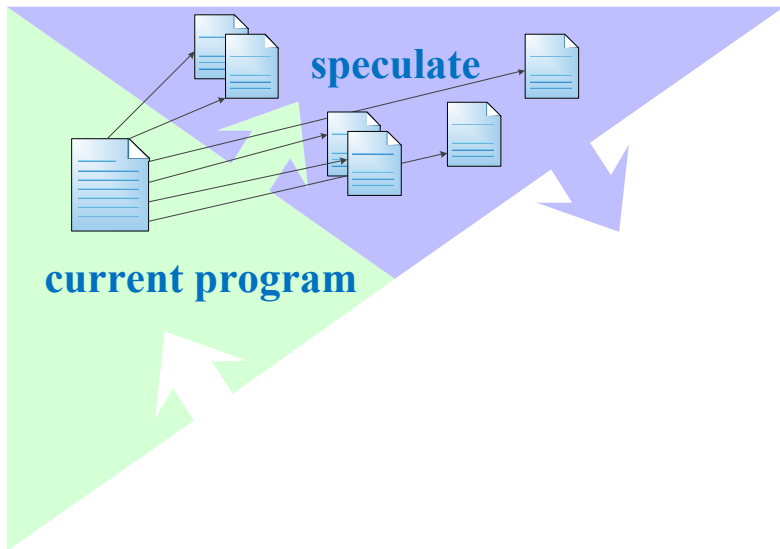
# Speculative analysis: Predict the future and analyze it



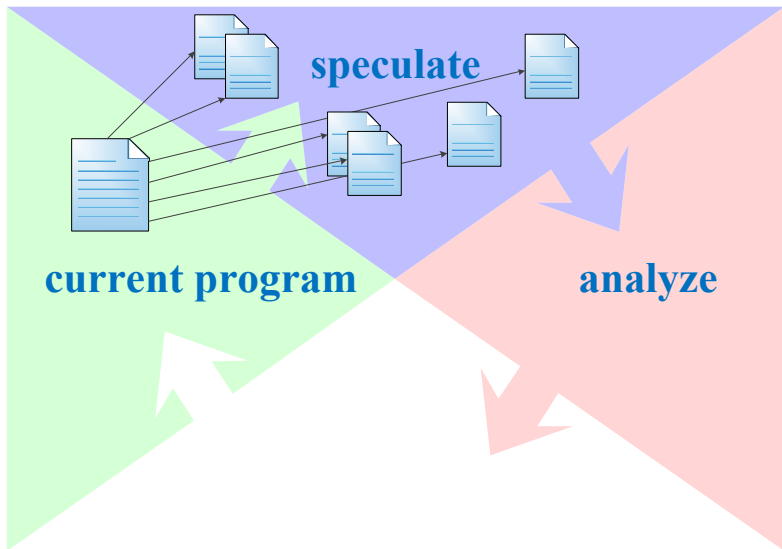
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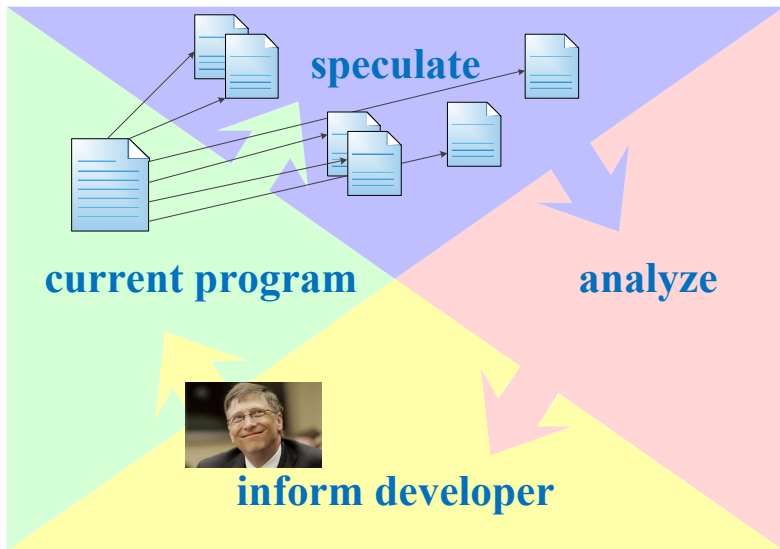
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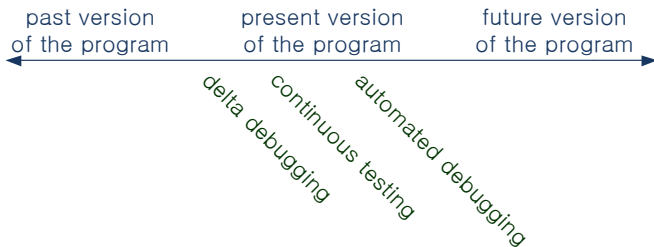


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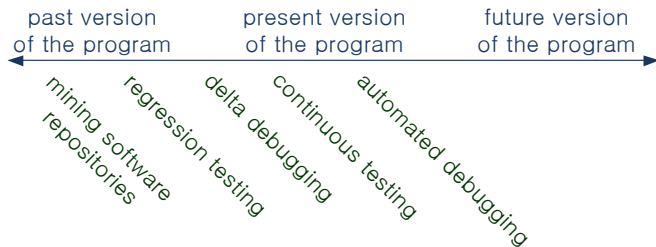




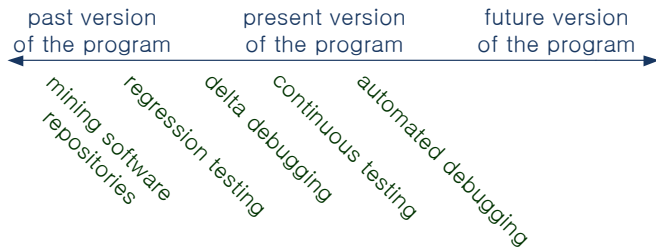
## Exploring the future



## Exploring the future



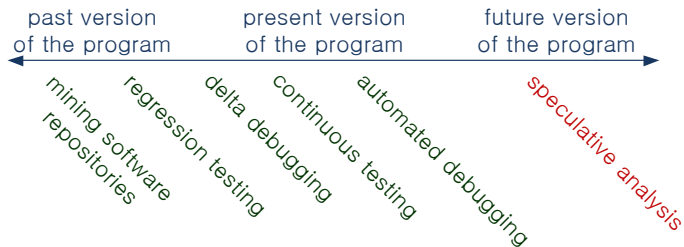
## Exploring the future



### Continuous development

- execution [Henderson and Weiser 1985; Karinthi and Weiser 1987]
- compilation [Childers et al. 2003; Eclipse]
- testing [Saff and Ernst 2003, 2004]
- version control integration [Guimarães and Rito-Silva 2010]

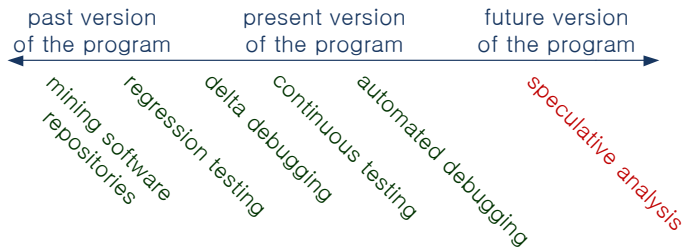
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## Exploring the future



### Continuous development

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Speculative analysis is **predictive**.

## Contributions

- Speculative analysis
- Speculative analysis for collaborative development  
Crystal: prototype tool
- Utility of speculative analysis for collaborative development

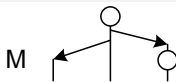
## Version-control terminology

Proactive conflict detection applies to both centralized and decentralized version control.

### Terminology:

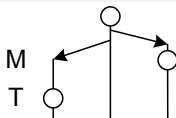
	decentralized	centralized
local commit:	commit	save
incorporate:	push and pull	commit and update

# The Gates conflict

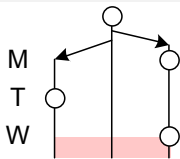




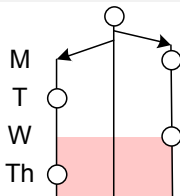
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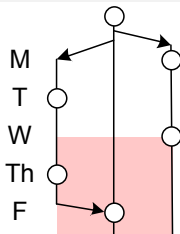
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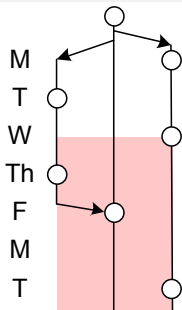
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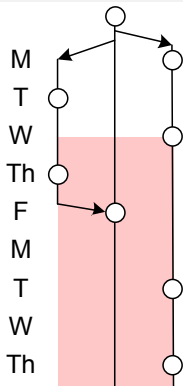
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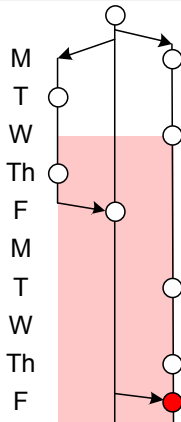
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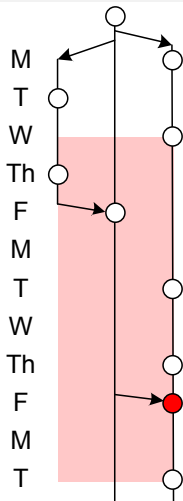
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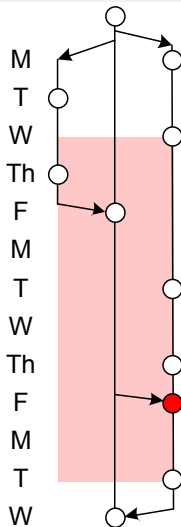


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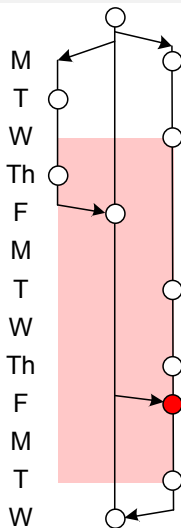




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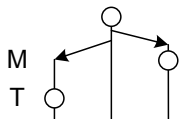


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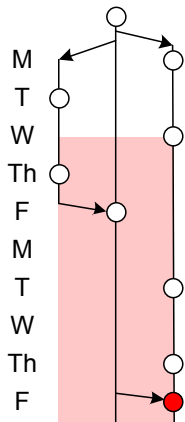
The information was all there, but the developers didn't know it.

## What could well-informed developers do?



- Avoid conflicts

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- Avoid conflicts

- Reduce conflict severity

# Introducing Crystal: A proactive conflict detector

## DEMO

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## DEMO

The screenshot shows a window titled "Crystal - George" with a menu bar containing "File" and "About". The main content area is divided into two sections:

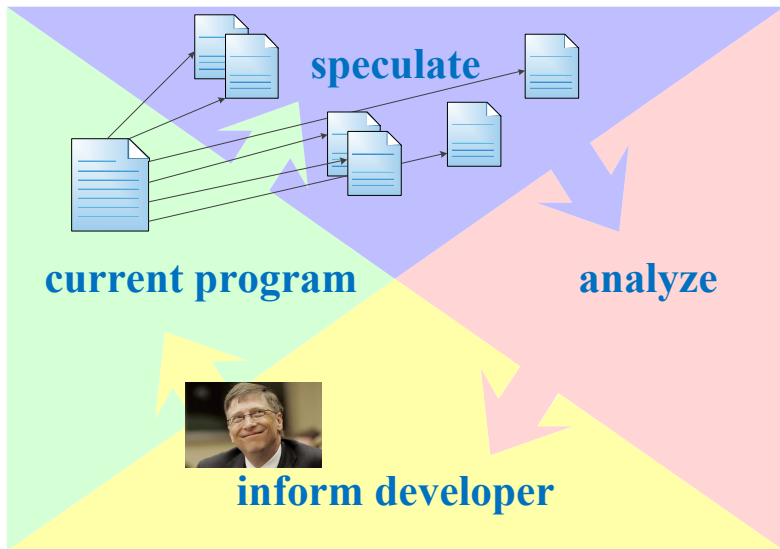
- Let it Be** (hg commit):
  - master: green checkmark
  - Paul: green up arrow
  - Ringo: yellow crossed arrows
  - John: green down arrow
- Handle with Care**:
  - master: red up arrow
  - Jeff: red up arrow
  - Roy: green up arrow
  - Bob: red up arrow with a 'B' in a circle
  - Tom: red up arrow

A tooltip is visible over the Jeff commit, containing the following text:

```
Action: hg fetch
Consequences: new relationship will be AHEAD
Committers: George and Tom
```

<http://crystalvc.googlecode.com>

# Speculative analysis in collaborative development



## Reducing false positives in conflict prediction

### Collaborative awareness

- Palantír [Sarma et al. 2003]
- FASTDash [Biehl et al. 2007]
- Syde [Hattori and Lanza 2010]
- CollabVS [Dewan and Hegde 2007]
- Safe-commit [Wloka et al. 2009]
- SourceTree [Streeting 2010]



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Crystal analyzes **concrete artifacts**,  
eliminating false positives and false negatives.

## Utility of proactive collaborative conflict detection

- Are textual collaborative conflicts a real problem?
- How dangerous are safe merges?
- Do higher-order collaborative conflicts exist?

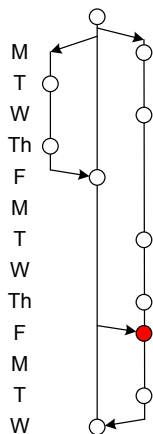
## Are textual collaborative conflicts a real problem?

### histories of 9 open-source projects:

size:	26K–1.4MSLoC
developers:	298
versions:	140,000

Perl5, Rails, Git, jQuery, Voldemort,  
MaNGOS, Gallery3, Samba, Insoshi

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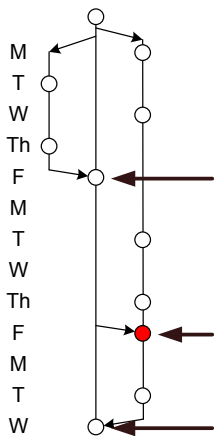


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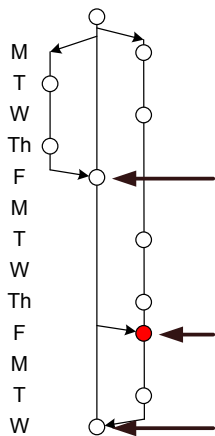
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# Are textual collaborative conflicts a real problem?



RQ1: How frequent are textual conflicts?

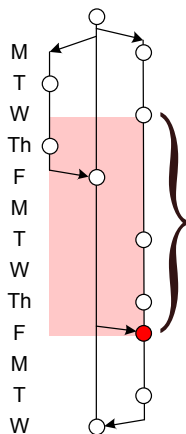
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RQ1: How frequent are textual conflicts?

16% of the merges have textual conflicts.

# Are textual collaborative conflicts a real problem?

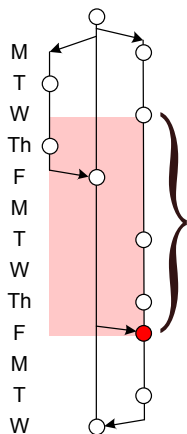


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16% of the merges have textual conflicts.

RQ2: How long do textual conflicts persist?

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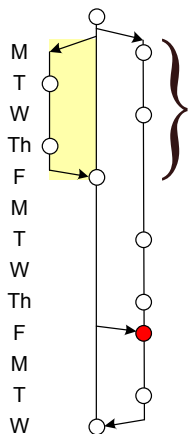
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RQ2: How long do textual conflicts persist?

Conflicts live a mean of 9.8 and median of 1.6 days.  
The worst case was over a year.



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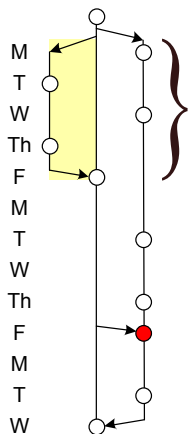
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Conflicts live a mean of 9.8 and median of 1.6 days.  
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RQ3: How long do textually-safe merges persist?

Textually-safe merges live a mean of 11.0 and median of 1.9 days.

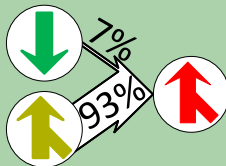
## How dangerous are safe merges?

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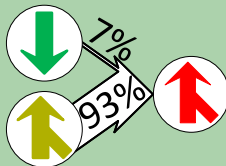
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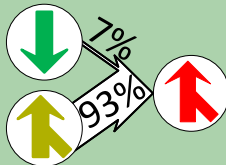


RQ5: Do textually-safe merges devolve into conflicts?

## How dangerous are safe merges?

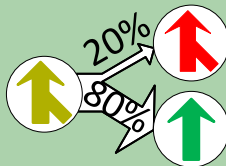
RQ4: Where do textual conflicts come from?

93% of textual conflicts developed from safe merges.



RQ5: Do textually-safe merges devolve into conflicts?

20% of textually-safe merges developed into conflicts.



## Do higher-order collaborative conflicts exist?

program	conflicts			safe merges
	textual	build	test	
Git	17%	<1%	4%	79%
Perl5	8%	4%	28%	61%
Voldemort	17%	10%	3%	69%

RQ6: Does merged code fail to build or fail tests?

One in three conflicts are of higher-order.

## Crystal is in the wild

“Crystal handles several projects and users effortlessly and presents the necessary information in a simple and understandable way.”

– a user

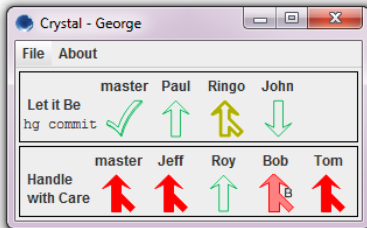
### Microsoft Beacon

- A centralized version control-based tool.
- Microsoft product groups will use Beacon to help identify conflicts earlier in the development process.
- We will conduct user studies to measure effects on developers.



## Contributions

- Introduced **speculative analysis** to guide future actions.
- Developed Crystal to **precisely** detect conflicts and **unobtrusively** inform developers.
- Analyzed 9 projects with over 140,000 versions:  
conflicts are **frequent** and **persistent**.



<http://crystalvc.googlecode.com>

- Jacob T. Biehl, Mary Czerwinski, Greg Smith, and George G. Robertson. FASTDash: A visual dashboard for fostering awareness in software teams. pages 1313–1322, San Jose, CA, USA, 2007. ISBN 978-1-59593-593-9. doi: 10.1145/1240624.1240823.
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